

Biographies

Beatrice Campbell, Regional Patient Advocate, WRHA Indigenous Health - Patient Services, bcampbell@wrha.mb.ca, BSW RSW (2001 University of Manitoba), Health Services Management Certificate (2014 Red River Community College)

Since 2015, Beatrice has worked with Indigenous Health to facilitate the resolution of concerns/complaints about care received from WRHA facilities and programs, and also advocates to promote culturally safe practice and collaborative care. Prior to this, she worked for 13 years in the Home Care Program as a Case Coordinator, and as a Case Management Specialist. Beatrice contributes to regional committee work, policy development, and staff education. Beatrice is Cree/French from the Edmonton area, as well as a member of the Frog Lake First Nation in Alberta.

Beverly Swan, Regional Discharge Planning Coordinator, WRHA Indigenous Health - Patient Services, bswan2@wrha.mb.ca.

For 11 years, Bev has facilitated complex discharge planning by supporting health care teams to navigate jurisdictional gaps. In addition, Bev contributes to guideline development and staff education. Previously, she worked at First Nation Inuit Health Branch, and served as Health Director for her home community of Lake Manitoba First Nation (Ojibway).

Summary of Workshop

Collaborative Care with an Indigenous Lens

WRHA Indigenous Health – Patient Services works with other health programs in the region to provide culturally safe care for Indigenous patients. The program brings strengths in terms of fostering respectful communication with patients and families, which can lead to increased participation in their care plans.