



Social Worker Spotlight!

Holy Family Home Social Work Department



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2020 brought with it unprecedented challenges particularly in the long-term care sector. Holy Family Home is a licensed personal care home with 317 residents, which arose from the mission of the Sisters Servants of Mary Immaculate. Social work has always been recognized as an integral part of the care and support of the residents' physical, social, cultural and spiritual needs.

Since the beginning of the pandemic, the social workers at Holy Family Home have provided support for the social well-being of residents and families who have limited or no access to family members and social supports due to public health direction and rules governing visitation in long term care. Contact with families, facilitating connections virtually and advocating for residents has been a part of each day for this team of social workers. The social workers modified their days of work to provide additional supports and were a critical connection for families, providing updates and reassurance particularly while the home experienced a COVID-19 outbreak.

While Holy Family Home was in outbreak, the staff throughout the home worked diligently to contain the virus, protect the residents and each other and work creatively together to maintain quality of life for the residents. From very difficult conversations with residents and families about the COVID-19 outbreak, to being a conduit of information sharing for families, the social workers were a key component in the management of the outbreak at the home. The pandemic has brought forward challenges for all segments of society and the families of the residents have been particularly impacted. The social workers provided the necessary reassurance, information and support to both residents, families and staff on an ongoing basis. There have been many positive comments and words of appreciation for the support the social workers provided to both residents and families during this very challenging time. The Home, its residents and its families have been very fortunate to have these dedicated, skilled and compassionate social workers!

THANK YOU HOLY FAMILY HOME SOCIAL WORKERS FOR YOUR ESSENTIAL CONTRIBUTIONS!

Social Work is

Essential